

Metrics and Altmetrics: an exploratory study of a possible correlation between the most cited papers in open and restricted access in 2016-2018

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ABSTRACT

Citations count in reference databases has been consolidated as the traditional method of assessing the impact of a scientific work. However, the recent developments around the diversity of web communication channels triggered the scientific community to start questioning the legitimacy of these metrics as the sole indicators of impact. In this context, alternative metrics based on web indicators have begun to emerge.

This study attempts to determine the existence of a correlation between traditional citations and altmetric mentions, while also considering if the type of access — open or restricted — has an influence in the impact of a publication. The study is based on a mixed methodology. The sample was composed by the most cited hot papers extracted from the Web of Science, and the most mentioned papers in Altmetrics, between 2016 and 2018, according to type of access. Their numbers in altmetrics and in reference databases (Web of Science and Scopus) was collected and the data was analysed using Spearman's correlation coefficient.

It is concluded that there is not a significant correlation between citations and altmetrics mentions, and that the type of access is not relevant for a paper's success.

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CCS CONCEPTS

General and reference → Cross-computing tools and techniques
→ Metrics

KEYWORDS

Altmetrics; Open Access; bibliometrics; spearman's correlation coefficient

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1 INTRODUCTION

The assessment of the impact of scientific works has been a recurring topic in the discussions and research in the academic communities. Its importance overarches every disciplinary boundaries as, at some point in their careers, every professional engaged in scientific production will have to deal with the perception of the relevance of its research.

Traditionally, the evaluation of the impact of scientific research is based on the application of bibliometric indicators that, generally, rely on the count of citations in reference bibliographic

databases, and in the calculation of the Journal Impact Factor¹. The creation of the Science Citation Index, in the 1960s, preceded several studies on the universe of scientific production (at an individual or institutional level, and according to thematic fields), which, ultimately, promoted the assessment of these metrics [1]. Citation has always been the most common form of being acknowledged, therefore its use as the measurement of the impact of a scientific work has been accepted with a seeming ease by the scientific communities. This indicator is also commonly used as a way of measuring the contribution of the research of an individual or group for the progress of the scientific knowledge [2].

Over the last years, due to the constant growth in the volume of information, especially as a result of the advent of the World Wide Web, this form of assessment has been questioned by some authors/researchers and institutions [3, 4]. This contesting movement and its subsequent quest for new forms of evaluation lies at the heart of the so-called alternative metrics. According to its advocates [5, 6], these metrics facilitate a better understanding not only of the visibility of scientific research in the new platforms and channels used for communicating science, including publishing in open access repositories, but also of the social impact of that research [7]. Many of these ambitions were incorporated by the Declaration on Research Assessment (DORA) and by the Leiden's Manifest, which eventually forged the term "altmetrics" to denote this movement [8].

Priem *et al.*, in the manifest in favor of altmetrics, highlight the following advantages of these metrics: i) a greater versatility, speed and up-to-dateness with the possibility of a daily or weekly automatic collection of data; ii) to allow to analyze the impact of the paper in itself and not of the means used for its dissemination, as well as the impact of those papers outside the academic context; iii) to enable to measure the social scope of influential works that were not peer-reviewed; and iv) the possibility of contributing to the creation of optimized filtering and recommendation systems that act in real time [8].

The potential use of these new types of metrics is enhanced by the growing use of web platforms that support academic activities and research, as well as by the greater number of researchers that participate and interact through the internet in academic networks. Posts, shares, likes, tweets, downloads, bookmarks and comments in different online social media are today an important source of information to track and measure the impact of scientific research [9, 4].

The importance of this movement can be understood by the position of the European University Association whom, in its 2017 report, recommends institutions to encourage their researchers "to publish in OA [Open Access] platforms, including rewards and compliance measures with institutional, national and/or European policies" [10]. These rewards should be made visible by acknowledging indicators and evaluation methods that

do not rely exclusively in the impact factor of a journal or in the total sum of citations.

Amongst the discussions regarding altmetrics, it is of particular importance the possible correlation between their results and traditional metrics, with the goal of understanding if they assess similar concepts. Eysenbach [11] and Shuai *et al.* [12] argue there is a strong correlation between the results of both, whereas Thelwall *et al.* [13], as well as Haustein, Costas and Larivière [14], did not find such evidences. These authors [14] believe that altmetrics should act not as a replacement for traditional metrics in science, but in a complementary way, since they provide a different type of information.

In this framework, we believe that it is relevant to further study these topics by collecting new data that support considerations on the following research questions:

- a. Whether the high attention in certain papers, inferred through a high number of citations in a short period of time, translates into a similar impact in altmetrics.
- b. Whether the papers with a high performance in the new metrics exhibit a similar success in formal contexts, perceived through a proportional number of citations.
- c. Whether the type of access (open or restricted) has any significant influence in the accumulation of citations and/or mentions by papers.

In order to address these questions, an exploratory-comparative study with a mixed methodology was followed. The main goal of this study is to contribute to the debate on the relationship between traditional metrics and altmetrics, as well as on the potential influence of the type of access in defining a paper's successful reception by the scientific community, measured in the number of citations.

Specifically, we formulate the following objectives:

- i. To identify the ten most cited papers in open access (OA) and the ten most cited in restricted access (RA), classified as hot papers in the Web of Science (WoS) and published between 2016 and 2018.
- ii. To identify the ten most cited papers in OA and in RA in the Altmetrics top ranking, published in the same period.
- iii. To annotate the number of citations, according to the data made available by WoS and Scopus, and the mentions in altmetrics of the papers identified in i. and ii.
- iv. To confront and correlate the totals of citations and mentions obtained for each year by the papers identified according to their type of access.
- v. To determine the most dominant type of access in the ranking of the ten most cited and mentioned papers for each year of the study.

2 METHODS

The methodology selected to obtain an answer to the previously formulated goals is based on an exploratory study with a monostrand conversion design, which includes aspects of both qualitative and quantitative methodologies [15]. We agree with Punch when he argues that "the methods and data used (quantitative, qualitative or both) should follow from, and fit in

¹ For a detailed definition of a journal's impact factor, see <http://ipscience-help.thomsonreuters.com/inCites2Live/indicatorsGroup/aboutHandbook/usingCitationIndicatorsWisely/jif.html>.

with the question(s) being asked” [16]. Therefore, we opted for a statistical analysis based on a “stratified purposive sampling” [15] collected from the databases WoS, Scopus and Altmetric. An important note needs to be made for the sample regarding 2018. Since the year was still undergoing at the moment of the study, data was available solely up to 29 May 2018. As a result, conclusions for 2018 can only be inferred for this interval.

The data collection was initiated by identifying the highest cited hot papers in WoS. Hot papers were selected as the primary object of analysis due to the fact that they represent papers that received a significant number of citations in a short period after being published². Since recent papers with a higher number of quick citations are those most prone to be influential in alternative communication channels, we believe that the hot papers constitute an adequate object for our study. In this study, we use the term “citations” to refer to the number of formal citations a paper receives in traditional academic databases — WoS and Scopus —, while the term “mentions” is used to express the number of informal citations accumulated by a paper in alternative metrics.

The methodology of this study encompasses two moments. In the first moment, for each individual year of 2016, 2017 and 2018, the titles and the citations numbers were retrieved for the ten most cited hot papers in Open Access (OA) and for the ten most cited hot papers in Restricted Access (RA). Additionally, the rank of the ten highest cited hot papers was also obtained in order to determine the percentage of those in OA. The goal of this procedure was to assess if being available in OA is an important feature for papers to accumulate more citations.

In the next phase, the titles of these 60 papers — 20 per year, ten in OA and ten in RA — were individually browsed in Scopus to first determine if they also occur in that database and, if so, to verify the number of citations. The comparison between the number of citations in both databases has three goals: i) to assess if a difference exists in the visibility of papers according to the database of choice; and ii) to obtain an average value for the number of citations of each paper title, which enhances the consistency of the citations of scientific papers to be analysed in the following phase. Simultaneously, each of these titles were also queried by the Altmetric plugin³ in order to retrieve the amount of mentions that they accumulate in alternative metrics. The sources covered by these metrics include public policy documents, mainstream media, online reference managers, post-publication peer-review platforms, Wikipedia, the Open Syllabus Project, patents, blogs, citations in WoS and Scopus, research highlights from F1000, social media (Facebook, Twitter and Google+) and other online platforms such as Reddit⁴.

In the next step, Spearman’s correlation coefficient was used to correlate the average of citations with the corresponding number of mentions. This coefficient was chosen as it is the most

appropriate for our datasets, *i.e.*, nonparametric data with less than 30 occurrences. For each year, the correlation coefficients were computed for the most cited hot papers in OA and in RA. This operation allows to study the potential existence of a correlation between a paper’s citations and the influence echoes it creates in informal communication channels.

In the second moment, a study with a similar framework was carried out in the Altmetric Explorer, in order to complement the data collected for the formal databases. In this step, several searches were made on the Altmetrics database, based on the previous criteria. Therefore, once again, for each year of 2016, 2017 and 2018, we attempted to retrieve the top ten most mentioned papers in OA, the top ten most mentioned papers in RA, and the global most mentioned ten papers. The latest query aims to illustrate the representativity of OA papers in the rank of the most mentioned, in order to determine whether being in OA is important to have a broad dissemination in informal communication channels. However, there was no data available for 2018, as the year is still undergoing. Therefore, the total sample amounts to 40 titles. These were then searched in the WoS and Scopus databases and their number of citations was extracted. The goal of this task was to determine firstly, their availability and, secondly, if a broad dissemination in informal channels can be correlated to a proportionally high number of citations in formal backgrounds. This purpose was operationalized once again through the use of ρ ’s correlation coefficient between the average number of citations and the mentions in alternative metrics.

3 RESULTS

The first research question in the analysis of the results was to determine if the broad attention drawn by hot papers, represented by a high number of citations in a short span, would be translated into an equally high number of mentions in alternative metrics. The results of the application of Spearman’s correlation to the corresponding data are presented in **Table 1**, **Table 2** and **Table 3**. Our data shows that the only significant correlation was found in 2018 for papers in RA, with $\rho = .001$. None of the other datasets exhibit a significant correlation, since the value of ρ is higher than .05.

Table 1: Correlation coefficients between citations and mentions for hot papers in 2016

Rank	Open Access		Restricted Access	
	Average citations	Mentions	Average citations	Mentions
1	3495	70	2597	1312
2	1698	319	1116	659
3	1628	18	890	209
4	1395	936	853	895
5	1288	5	804	2399
6	1125	437	629	2

² See: https://images.webofknowledge.com/images/help/WOS/hp_hot_papers.html.

³ See: <https://www.altmetric.com>.

⁴ For a detailed list of the sources, see <https://www.altmetric.com/about-our-data/our-sources/>.

7	944	1216	615	262
8	872	85	586	162
9	813	531	586	3794
10	736	608	565	58
Total	13994	4225	9241	9752
Corr.	$r = -.47; \rho = .174$		$r = .32; \rho = .374$	

Table 2: Correlation coefficients between citations and mentions for hot papers in 2017

Rank	Open Access		Restricted Access	
	Average citations	Mentions	Average citations	Mentions
1	750	850	1657	1660
2	393	13	515	58
3	464	1722	348	427
4	303	121	377	23
5	342	6	302	846
6	351	1692	195	56
7	295	98	245	197
8	261	1	220	320
9	320	13	220	33
10	296	466	98	26
Total	3775	4982	4177	3646
Corr.	$r = .54; \rho = .111$		$r = .43; \rho = .213$	

Table 3: Correlation coefficients between citations and mentions for hot papers in 2018

Rank	Open Access		Restricted Access	
	Average citations	Mentions	Average citations	Mentions
1	74	411	39	1590
2	45	775	46	901
3	40	102	37	7
4	20	1	33	3
5	20	149	34	4
6	18	3	34	872
7	15	29	17	1
8	17	0	27	2
9	12	85	21	0
10	15	2	33	0
Total	276	1557	321	3380
Corr.	$r = .59; \rho = .072$		$r = .88; \rho = .001$	

The second question of this study was the complementary endeavour of assessing the potential existence of a relationship between highly mentioned papers in informal metrics and their corresponding impact in scholarly citations. The collected data and the application of Spearman's correlation coefficient are presented in **Table 4** and **Table 5**, as no data is yet available for 2018. These results show a $\rho > .05$, which indicates that a significant correlation between a paper's mentions in the Altmetric website and citations in formal databases has not been found.

Table 4: Correlation coefficients between mentions and citations based on the most mentioned papers in 2016

Rank	Open Access		Restricted Access	
	Mentions	Average citations	Mentions	Average citations
1	8063	154	4912	276
2	4660	2016	4319	98
3	3753	589	4297	57
4	3020	75	3735	224
5	2958	1	3101	66
6	2685	588	3047	833
7	2645	202	2979	60
8	2474	10	2880	325
9	2471	1608	2682	244
10	2464	809	2516	91
Total	35193	6052	34468	2274
Corr.	$r = .09; \rho = .803$		$r = -.08; \rho = .829$	

Table 5: Correlation coefficients between mentions and citations based on the most mentioned papers in 2017.

Rank	Open Access		Restricted Access	
	Mentions	Average citations	Mentions	Average citations
1	4510	100	5876	53
2	4281	14	5060	8
3	4016	50	4715	58
4	3920	77	4410	30
5	3837	14	3985	Not indexed
6	3526	143	3734	47
7	3443	90	3641	158
8	3301	Not indexed	3588	48
9	3301	5	3192	14
10	3281	24	3154	178
Total	37416	517	41355	594
Corr.	$r = .22; \rho = .559$		$r = -.27; \rho = .488$	

The results regarding the third and final research question of verifying the potential influence of access type in the accumulation of citations and mentions are presented in **Table 6**, **Table 7** and **Table 8**. As previously mentioned, no data for 2018 has yet been made available by Altmetrics, so the data for this year only reports to citations observed in WoS. As far as WoS publications are concerned, data shows a dominance of OA papers in 2016 and 2017, with a presence of 7 OA papers out of 10, but only 3 OA papers in 2018 in the top 10. Regarding the performance of most mentioned papers in Altmetrics indicators, we can observe in 2017 that 5 papers are in OA, being the top 3 formed uniquely by RA papers, while in 2016 the number of papers in OA is 4. Amongst these, OA papers occupying the first and third places. This data suggests that there is no significant difference between the access type and number of citations and/or mentions.

Table 6: Access type of the most cited and mentioned papers in 2016.

Rank	WoS		Altmetrics	
	Citations	Access type	Citations	Access type
1	3237	Gold	8063	OA
2	2386	RA	4912	RA
3	1965	Gold	4660	OA
4	1628	Gold	4319	RA
5	1405	Gold	4297	RA
6	1282	Gold	3753	OA
7	1065	RA	3735	RA
8	1041	Gold	3101	RA
9	888	RA	3047	RA
10	881	Green	3020	OA

Table 7: Access type of the most cited and mentioned papers in 2017.

Rank	WoS		Altmetrics	
	Citations	Access type	Citations	Access type
1	2473	RA	5876	RA
2	712	Gold	5060	RA
3	347	Gold	4715	RA
4	422	Green	4510	OA
5	322	Gold	4410	RA
6	487	RA	4281	OA
7	332	Gold	4016	OA
8	349	Gold	3985	RA
9	337	RA	3920	OA
10	289	Green	3837	OA

Table 8: Access type of the most cited papers in 2018.

Rank	WoS	
	Citations	Access type
1	70	Gold
2	46	RA
3	45	RA
4	43	Green
5	38	Gold
6	37	RA
7	34	RA
8	33	RA
9	32	RA
10	28	RA

4 DISCUSSION

Although it can be sometimes difficult to specify the influences that govern such a complex and volatile phenomenon as papers' citations and mentions in alternative metrics, an effort should be made to interpret and discuss the results.

One of the main concerns of this study was to determine if a correlation exists, between formal citations and informal mentions. Regarding this aspect, based on the data collected up to 29th May 2018, a significant correlation was found only in the case of papers in RA published in 2018. Despite this, we can observe that the coefficient value for RA papers decreases from $\rho = .374$ in 2016 (Table 1) to $\rho = .213$ in 2017 (Table 2), and reaching a significant correlation of $\rho = .001$ in 2018 (Table 3). Likewise, papers in OA register a similar behavior, ranging from $\rho = .174$ in 2016, to $\rho = .111$ in 2017 and, finally, to $\rho = .072$ in 2018. As a result, with the exception of papers in RA, this data indicates that a highly cited paper will not necessarily be highly mentioned in informal communication channels.

Bearing in mind the notion that it is possible to read a significant correlation when the value of ρ is lower than .05, this data may suggest a potential trend of a more significant correlation between citations and mentions over the years. If this behavior remains, it is expected that we can observe in the near future a significant correlation also for the papers in OA. Since there have not been any significant changes in how papers are cited in WoS and Scopus, in the temporal interval of this study, these results may suggest a greater activity in alternative metrics over the years. It is, however, still early to draw any conclusion, as more research on this topic is necessary.

Another focus of our study was to determine if a correlation could also be found between the number of mentions of the ten most mentioned papers in the Altmetric ranking, and the number of times they are cited in WoS and Scopus. The results of our data reveal that no significant correlation was found in any of these coefficients. Therefore, the fact that a paper is highly mentioned in alternative metrics does not necessarily translate into a high number of citations. Despite this, it was possible to observe a similar trend in the value of the coefficients over time, as noted for highly cited papers. In the case of papers in RA, the value of ρ registered at $\rho = .829$ in 2016 (Table 4) and $\rho = .488$ in 2017 (Table 5), whereas for papers in OA we observed that $\rho = .803$ in 2016, and $\rho = .559$ in 2017.

Regarding the final concern of our study of assessing the degree of the importance of a paper's access type to the number of citations and mentions it receives, our data does not reveal the dominance of one access type over the other, as both papers in OA and RA position well in the most cited rankings (Table 6, Table 7 and Table 8). Additionally, the total sum of citations of papers in RA or OA, per year, does not show any particular favor over OA or RA. For instance, papers extracted from WoS in a RA regime exhibit more citations in 2018 and 2017, but less total mentions in 2017, despite having a higher number of citations. Additionally, amongst the most mentioned papers extracted from the Altmetric rankings, the papers in RA have a combined amount of mentions higher than the OA in 2017, but lower in 2016. This data suggests that the access type is not determinant for the success of a paper — if we understand success as being highly cited or mentioned —, since papers disseminated throughout both

channels have been shown to receive a high amount of attention by the community.

5 CONCLUSIONS AND FUTURE RESEARCH

Altmetrics still have a long way to go before reaching full consolidation. One of the greatest challenges it faces are the technical limitations, specifically those concerning the standards for data collection. Altmetric tools are heavily based on unique identifiers for data collection (such as DOI for papers and ORCID for researchers), which significantly hinders the capacity of analysing a broad range of sources.

A concern also exists about the volatility of the data altmetrics are based on. Today we measure the number of views and mentions in social networks such as Facebook and Twitter, and in academic tools such as Mendeley and CiteULike. However, if we observe the landscape of social media fifteen or twenty years ago, none of these services existed. How we will deal with this vulnerability is still a topic that needs further discussion. In addition to this, the discussion of how to measure the value of altmetric collected data is another focal topic. As far as we are aware, there are no methods to define the value of the several types of mentions in social networks. It is hard to say if a mention in Twitter is worth, for example, more than 100 likes in a Facebook post. Therefore, we believe that the analysis of altmetric values can be perceived more in relative terms, by comparison with the values of other inputs, rather than in absolute terms.

Furthermore, the use of Spearman's correlation coefficient to our dataset revealed that a significant correlation between citations and informal mentions was only observed in 2018 in the case of hot papers in RA. Therefore, for the majority of cases, it is possible to conclude that the fact that a paper is highly cited in formal scientific communication channels will not necessarily translate into a high number of mentions in informal backgrounds. Likewise, the papers that harvested the most mentions in alternative metrics are not the most cited papers in WoS and Scopus. Accordingly, we believe that these results show that alternative metrics are not suited to act as a replacement for traditional metrics, as they assess different aspects of a paper's influence, but as a complementary analysis that reveals different perspective on the impact of a scientific publication. For example, in **Table 1**, papers in ranks 5 [17] and 9 [18] in RA have an abnormally high number of mentions in alternative metrics, whereas their academic citations are on par with other papers. There might be a social explanation for this. Both these studies published in 2016 discuss the effects of the Zika virus, which was a major world public health problem in 2016. It is to be expected that a study on such a sensitive topic at the time could potentially draw more attention on channels like Twitter and Reddit than a less-known theme or field [19]. However, this assumption remains a hypothesis. A dedicated research on the socio-economical drive of altmetrics reference counts would be necessary.

Lastly, the analysis of our sample did not reveal any particular benefit in publishing in open access. In fact, papers with a

restricted access gathered more combined citations in WoS in 2018 and 2017. In addition, the analysis of the data pertaining the rankings of the ten most cited papers in WoS, per each year, as well as the most mentioned papers in Altmetrics showed that no form of access dominates these standings. No significant difference was observed amongst the most cited papers in open and restricted access. Therefore, it is possible to conclude that the access type is not a relevant factor in determining the amount of citations and/or mentions received by a paper.

These conclusions are valid for the universe of the data collected. In the future, it would be interesting to add depth to this research, both in terms of time lapse and size. Data for at least the entirety of 2018 should be included once available, and the sample size should be increased for greater consistency of the results. As a future study, one should also take into consideration the journals under analysis. It is possible that some journals are so important in their fields that their subscription becomes nearly mandatory. In the case of papers published in these journals, even if they qualify as restricted access, the majority of researchers should have access to them.

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